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Customer No: 25000005

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Dear Mr Sample

Welcome to The People's Pension!

We're writing to you as your employer, Sample Employer 24, chose The People's Pension, provided by People's Partnership, as your workplace pension. You became a member on 8 July 2021 and so have a pension pot with us.

As we didn't have your correct address when you became a member, we weren't able to send you this joiner information letter. But not to worry – we've got your address now and below you'll find everything you need to know about being a member of The People's Pension.

First things first

As a member of The People's Pension, you now have your own personal account - we call this your Online Account. It's quick and easy to get started.

- Watch our how-to video at www.thepeoplespension.co.uk/your-online-account.
- · And read the enclosed flyer to see all the things you can do.

Also enclosed is our member booklet 'this way to more information', for all you need to know about The People's Pension.

We're going paperless

We'll write to you by post for now, but we'd rather have your email address. You can add this to your details once you've set up your Online Account. Then, in future, you'll receive an email from us when your statement is ready to view. And this means we'll no longer send you statements in the post.

If you don't set up your Online Account (or provide us with your email address) we'll still write to you by post - but not forever. We'd like you to enjoy the benefits of setting up your Online Account, so you'll only receive a letter like this three times and after that we'll stop writing. If you'd rather receive printed statements, tell us using your Online Account or give us a call.

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How much will it cost?

By staying in The People's Pension, the following contribution rates will be made to your pension pot every pay period. You can check this on your payslip.

Contributions	%
Your employer will pay in¹:	10.00% of pensionable earnings
From your wages, you will pay in ² :	0.00% of pensionable earnings

Although there's no plans to raise the minimum amounts that must be paid into your pension by law, the government may choose to do so in the future.

Tax relief on your pension savings

The government wants to encourage us to save for our retirement, so the contributions you make to The People's Pension normally qualify for tax relief. This means money that would have gone to the government as tax, goes into your pension pot instead.

- Your employer deducts your contributions from your wages before any tax is calculated.
- This means you benefit immediately from full tax relief on your contributions. If your earnings are below the starting rate for income tax, you do not benefit from tax relief.
- However, this doesn't affect the amount that's paid into your pension and you'll continue to benefit from the money your employer pays in.

What if I stop making contributions in the future?

If you leave or take a break from contributing, you won't be entitled to a refund. But you won't lose your money. We'll keep it invested for you until you decide to access your pension savings – find out more in our enclosed member booklet.

Re-enrolment

If you stop making contributions or pay less than the minimum level, your employer has a duty to assess you regularly and may automatically enrol you back into a workplace pension at a later date (usually this happens every three years if you meet certain criteria, although in some cases it will be earlier).

This is because your circumstances may have changed and it may be the right time for you to start saving. You can then choose to stay in the pension scheme or opt out.

Increase your pension pot

You can pay more into your pension pot either as a one-off or a regular payment. To find out about paying more into The People's Pension visit

www.thepeoplespension.co.uk/grow-your-pension-pot.

Do you have other pension schemes?

You may be able to transfer any other pension benefits you have into The People's Pension so that all your pension savings are in one place. We won't charge you for this. For further information, including a copy of a transfer form, just log on to your Online Account.

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Any contributions (including National Insurance savings) paid through a salary sacrifice arrangement (also known as salary exchange) are treated as employer contributions.

²Visit our online help and support at **www.thepeoplespension.co.uk/earnings-basis** to discover more about the earnings basis that is used for calculating your pension contributions.



Looking after your data

It's important that the information we have about you is correct and up to date. What we have for you has been supplied by your employer who set up this workplace pension with us.

This is your own pension pot for when you decide to take your pension savings. It belongs to you no matter how many times you change job. But with the average person changing jobs eleven times in their lifetime, 1 in 5 people has lost track of a pension.* Don't be one of them.

You can check and change your contact details in your Online Account. That way, we can stay in touch with you about your pension savings and you can stay in control of your future.

How we look after your information is explained in the enclosed booklet. Please take the time to read this.

We'll only contact you about your pension and to help you plan for your retirement. If you want to receive information about all our products and services, give us a call.

Want to know more?

To find out more about The People's Pension and your Online Account, you can:

- · read your enclosed member booklet 'this way to more information'
- visit our website at www.thepeoplespension.co.uk/employees
- read more about tax relief on your pension at www.thepeoplespension.co.uk/tax-relief
- log in to your Online Account at www.thepeoplespension.co.uk/onlineaccount.

Yours sincerely

Kevin Martin

Group Director of Customer Services

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^{*}Source: https://www.ftadviser.com/pensions/2017/01/19/one-in-five-brits-has-lost-pension-pot/?page=1.